LET'S CONNECT

PRINECT
USER DAYS

WS 3 & 4
Next-level products - Shaping the future with HEIDELBERG AI

Prinect User Days
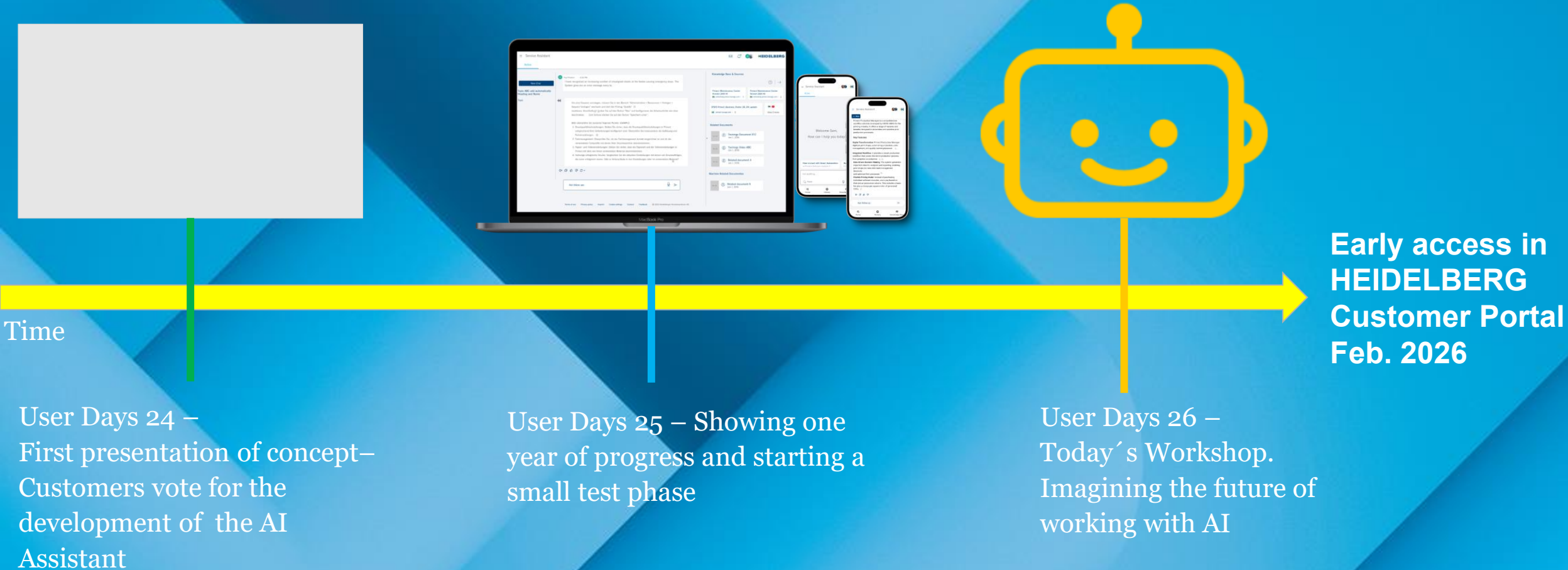
Dirk Kirchhoff, Niklas Niemann |

HEIDELBERG

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Today´s Agenda:

Format of today´s Workshop – 15 minute presentation + 15 minute workshop

- 1.   Evolution of HEIDELBERG AI

- 2.   Go-to-Market Strategy & Roll-out

- 3.   Sneak Peak – What AI features will come in the future

- 4.   Live Demo – Customer Portal integration

- 5.   Now you – work on exciting questions regarding AI and help us understand your needs

Evolution of HEIDELBERG AI

Time

Early access in HEIDELBERG Customer Portal Feb. 2026

User Days 24 –
First presentation of concept–
Customers vote for the development of the AI Assistant

User Days 25 – Showing one year of progress and starting a small test phase

User Days 26 –
Today´s Workshop.
Imagining the future of working with AI

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HEIDELBERG AI- Global availability in the customer portal on Feb. 26

We will launch the HEIDELBERG AI integrated into the HEIDELBERG Customer Portal in Feb. 2026. We will start with a global free-of-charge phase – premium features and future developments may be subject to license agreements. Get excited about features like:

1. Asking questions about all Customer Portal apps

2. Asking questions about Prinect On-Premise software modules

3. Immediate assistance in case of a problem, with continuously increasing knowledge

4. A user-friendly side panel, so you never have to leave your workspace

Also stay tuned for further integrations in the customer portal & new AI functionalities
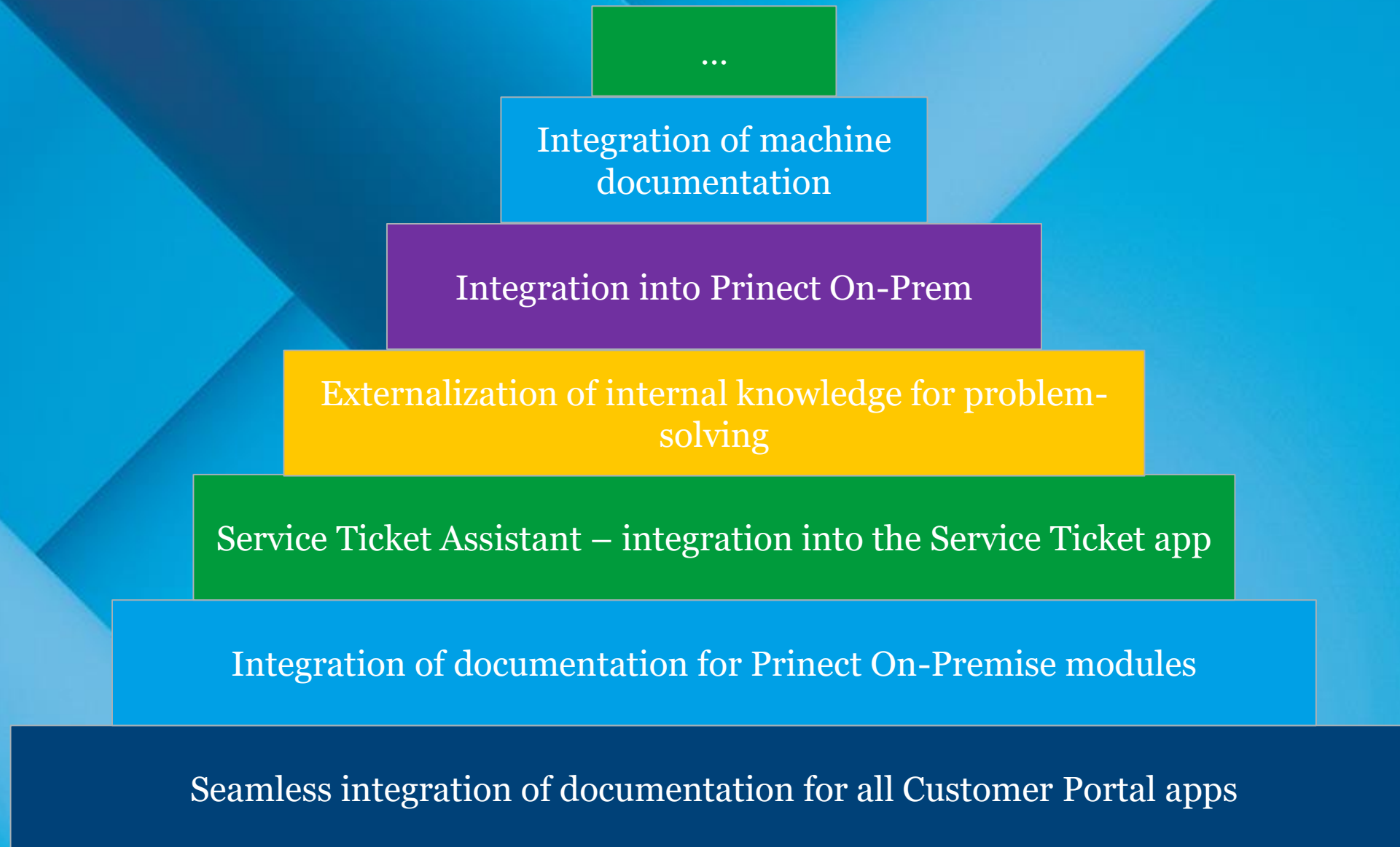
Data Capture

Service Tickets

Insights

Future Developements and improvements

HEIDELBERG

...

Integration of machine documentation

Integration into Prinect On-Prem

Externalization of internal knowledge for problem-solving

Service Ticket Assistant – integration into the Service Ticket app

Integration of documentation for Prinect On-Premise modules

Seamless integration of documentation for all Customer Portal apps

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Live demo

Now it´s your turn!

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Presentation of results in 15 min.

Please choose one of the stations in the room:

Station 1

Which content is most important?

Station 2

Which of my daily work steps could be automated? Which ones could not, and why?

Station 3

Imagine what your daily work with Heidelberg AI will look like in 3-5 years—what are your expectations for the future?

Station 4

Documentation or/and chatbot?
How do documentation and knowledge management need to change in the age of AI?

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Now you can try

HEIDELBERG

Try the HEIDELBERG AI in the Customer Portal:

Scan the QR-Code for free access of Customer Portal knowledge during the Prinect User Days.

Also stay tuned for the Early Access on February 26, including the integrated Side Panel as well as Customer Portal & Prinect on Premise knowledge.

Thank you for your attention!!
Get in touch with us:

SCAN ME

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