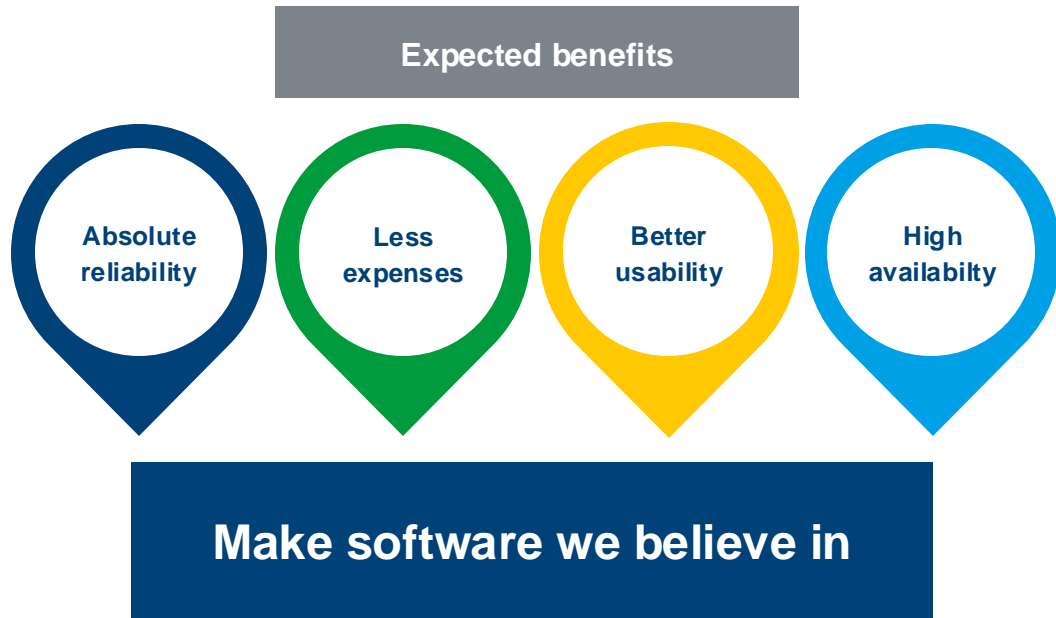


Update Customer Portal

Presenter: Marco Rassfeld, Nico Feil, Kurt Englert | Thursday 3:00 – 3:30 p.m.

Use Case

Develop the new app in cooperation between HEIDELBERG and real users



Introduction

- Traditional printing house for more than 140 years
- 4 production sites
 - Belm, Saerbeck, Düsseldorf, Hameln
- More than 280 employees
- We offer
 - Design & conception
 - Offset and digital printing
 - Mailing
 - Packaging
 - Logistics & Fullfillment
 - Print Management
 - Software

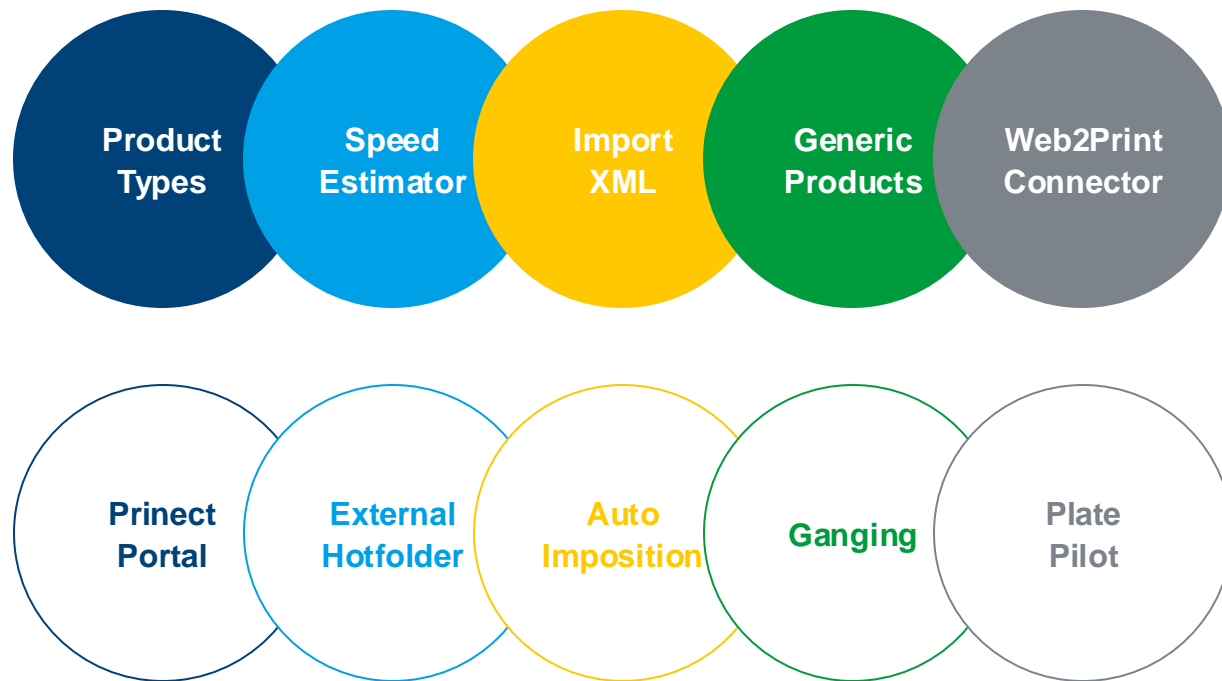


MEO MEDIA

Eine Marke der Meinders & Elstermann GmbH & Co. KG

Automation with HEIDELBERG onsite MEO Media

- Prinect Business Manager since 2016
- Prinect Production Manager since 2018
- Fully integrated JDF-JMF workflow



Time bookings with HEIDELBERG

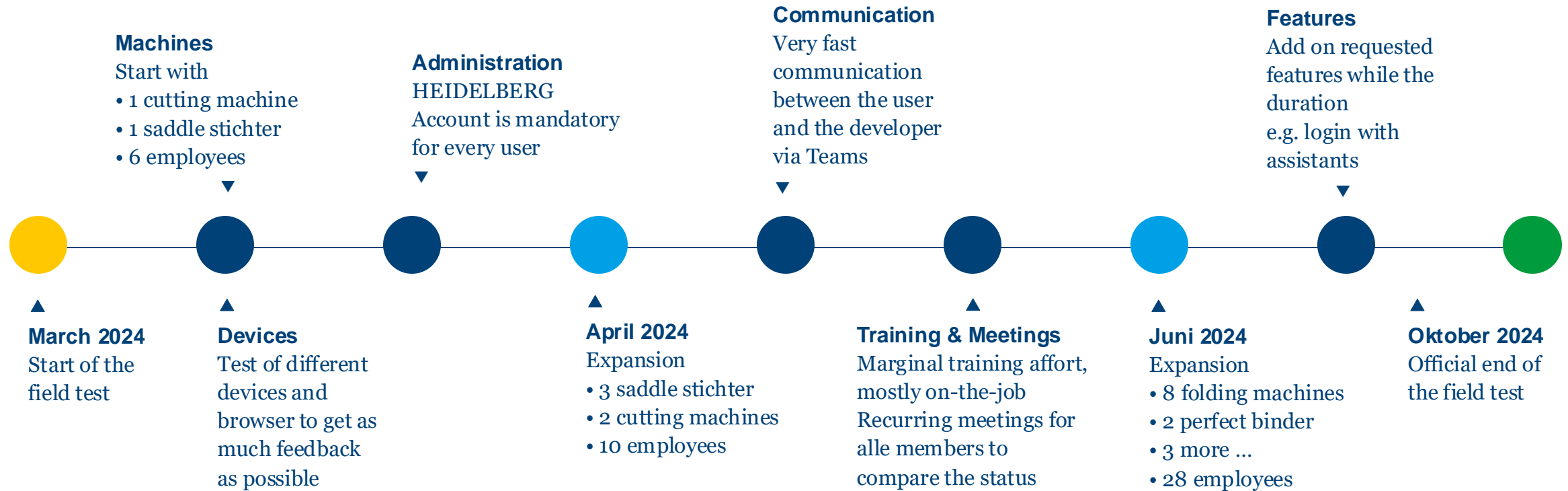


- Data Terminal
- Native Application for Windows or Mac
- Touch-based Design
- Old fashioned



- Data Capture App
- Part of the HEIDELBERG Customer Portal
- Available via browser
- Easy and very intuitive handling

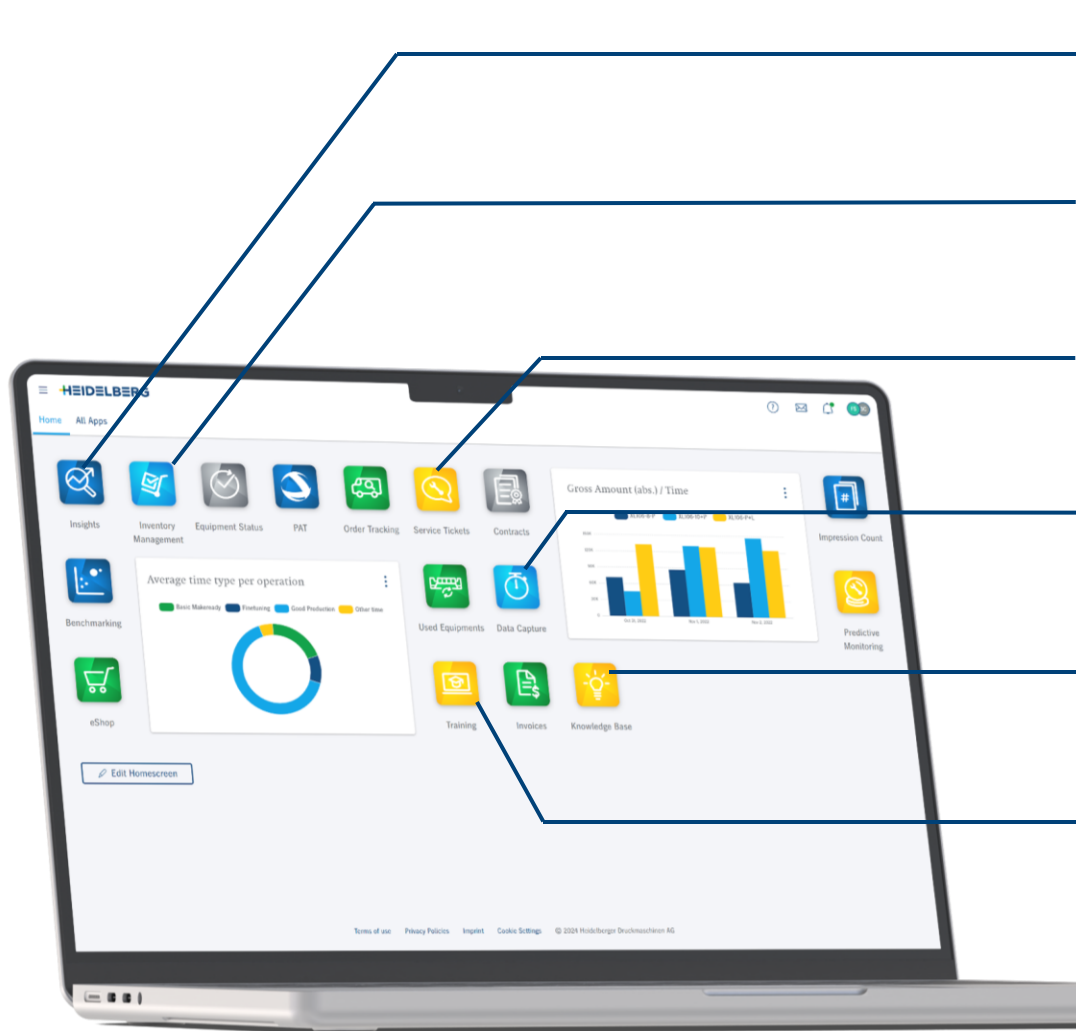
Field test at Meinders & Elstermann



Live Demo



More apps in the HEIDELBERG Customer Portal



Insights

Evaluate production performance with real-time data and configurable dashboards for quick issue identification.



Inventory Management

Track and manage the available inventory of HEIDELBERG consumables, based on which HEIDELBERG triggers automatic replenishment in time.



Service Tickets

Get an overview of all service tickets to see the service status of each machine and create tickets for new issues and plan upcoming service events.



Data Capture

Supporting production monitoring, capturing operational data and offering comprehensive compatibility with the Prinect On-Prem system



Maintenance Manager

Intelligent planning of maintenance tasks to ensure a transparent maintenance process in a printshop.



Academy

Benefit from our printing knowledge and browse our wide offer of training courses – anywhere at anytime.

LET'S



PRINECT
USER DAYS

CONNECT